



## TEEPEES TENTS AND TREATS

### POP UP PICNIC PACKAGE BOOKING CONDITIONS AND USER AGREEMENT (Sept 2020)

A £30 deposit is required to secure the booking. A damage deposit of £50 is required to be paid along with the balance 7 days before the event. Any damages or stains to the equipment will result in your security deposit being nonrefundable and an invoice sent for any extra costs. The security deposit will be returned in full within 24 hours of collection and all goods checked.

When hiring any Teepees Tents and Treats goods, products and other services, you, the hirer, will be responsible whilst hiring this equipment, and ensure that all possible steps are taken to avoid injury or damage to it. The hirer must be aged 18 or over.

It is the responsibility of the hirer to take duty of care and supervise children when hiring equipment.

Equipment seen in photography may be subject to change but will always be swapped for the equivalent or above.

If your event is cancelled, we will offer an alternative date, or package if this is unsuitable we regret that the deposit is non-refundable. Please note cancellation 7 days or less before the booked date will result in a loss of the deposit.

It is both the hirer's and Teepees Tents and Treats' responsibility to advise the other party if they are showing symptoms, come into contact with or are in the isolation period of Covid19.

Both parties have the right to cancel at short notice if any members begin to show symptoms of Covid19. An alternative date can be arranged subject to availability.

Teepees Tents and Treats is not held responsible for any 3rd party costs or losses due to a cancellation of a party.

Force Majeure - The Company will not be liable for any: Act of God including but not limited to violent wind storm, fire, flood, rain storm or natural disaster; War, civil war, sabotage or act of terrorism; government sanction, global pandemic.

I will deliver, assemble and collect the equipment at a mutually agreed time.

### **IMPORTANT NOTES**

I want your party to be a happy and joyous occasion and apart from the booking conditions set out below I encourage you to read the following very important points which will help everyone have a happy and memorable party.

Please ensure you have sufficient space for all packages prior to booking as refunds will not be given in the event that there is insufficient space. I will always consider issues of health and safety to ensure there are clear entry and exits from the space where the teepees are erected should there be an emergency. I have public liability insurance however this does not cover me to move furniture or other items to make space for your party. I am happy to look at photos of the space you have available before arrival if you are unsure of what you can accommodate. Please ensure the space is sufficiently cleared before I arrive to set up your package, so that I can get to work on making the magic happen.

There must be enough room to set up indoors if the weather is bad. In the event of extreme weather conditions, it is the hirers responsibility to ensure equipment is put safely under cover if there should be rain or strong winds during the party.

The equipment must not be located next to an open flame such as a candle, open fire, fire pit, bbq, gas fire or any other flammable substance. Please do not smoke near the equipment if they are collected smelling of smoke, a minimum £20 cleaning charge will be incurred.

I would politely ask that no pets are allowed access to the teepee, table, flooring, cushions or other equipment for the duration of the event. This is for the health and safety of all parties. Additional cleaning costs may occur should they be returned in stained, dirty or marked condition.

## **BOOKING CONDITIONS**

The following guidelines must be read and accepted before hiring equipment from Teepees Tents and Treats.

The hirer has sole responsibility for ensuring that any persons using our equipment adhere to these guidelines.

- Footwear must be removed before using the teepee .
- Please ensure footwear is clean or removed before sitting at the table and not to mark the rug or scatter cushions.
- Teepees Tents and Treats is not responsible for any injuries sustained through use of cutlery, glassware or tableware supplied.
- No sharp objects are to be used on or near the teepees .
- Food, drink and chewing gum should not be consumed in side the teepee. Please use the table provided. Extreme care should be taken to avoid staining.
- No make up, face paint, nail polish or other cosmetics which may cause staining should be used on or near our equipment .
- No slime, play doh, felt pens, crayons, ink or glitter glue should be used on or near the equipment.
- No smoking should take place in the same space or near our teepees and other fabrics.
- No pets in or near our equipment please.
- No one who is feeling unwell should use our equipment .
- There should be strictly one person usage per teepee at any given time.
- No tampering, swinging, climbing or jumping with/on our equipment.

- Dens should not be moved or relocated by anyone other than us after they have been set up unless in the event of unprecedented weather conditions. Where they should be stored safely until collection occurs.
- All equipment remains the property of Teepees Tents and Treats unless otherwise specified.

The teepees are not suitable for children aged 2 and under. Strict adult supervision is required at all times.

## **DAMAGES POLICY**

We expect due care and attention to be taken by all our clients while our equipment is in your care.

We will carry out inspections of all of our hire equipment on collection should any particular item be broken, need repair or require specialised cleaning.

\*Should damages exceed the £50 security deposit the hirer will be invoiced within 7 days of collection/inspection for immediate full payment.

Should equipment be collected in dirty condition a minimum £20 cleaning charge will be applied.

Please let me know of any allergies, medical conditions or mobility issues you are aware of. I would like to make all guests feel as comfortable as possible.

## **DISCLAIMER**

We/The company cannot be held responsible for any issue resulting in skin or food allergies

All persons using the equipment do so at their own risk.

Teepees Tents and Treats cannot be held responsible for any injury caused to anyone using the equipment.

The hirer is liable for any damages which result from misuse. The hirer undertakes to ensure that the charges are paid as required and the terms and conditions are properly observed. The hirer undertakes to ensure that adequate supervision is provided at all times.

The hirer is responsible for ensuring guidelines are adhered to and for the safety of all persons using the equipment.

By booking with us, the hirer is agreeing to all terms and conditions.